

# HILTI TOOL-TYPE WISE WARRANTY DETAILS

BU Description	Tool type	No cost period	Exclusions to No cost period if any	Service Warranty period
BU Diamond	Vacuum Cleaner Tools (VC)	2 Years	1)	3 Months
	Cutting and Slitting Tools (DC)	2 Years	1) 2)	3 Months
	Cutting and Slitting Tools (DSH)	6 Months	1) 2)	1 Month
	Coring Tools	2 Years	1)	3 Months
	Coring Tool stands & electrical access.	2 Years	1)	1 Month
	Grinding Tools (DG 150)	2 Years	1) 2)	3 Months
	Grinding Tools (DGH 130)	1 Year	1) 2)	1 Month
	Heavy Diamond Hydraulic Tools (DS)	6 Months	1) 3)	No warranty
	Heavy Diamond Electrical Tools (DS)	1 Year	1) 3)	No warranty
BU Direct Fastening	Battery-actuated Tools (BX)	2 Years	1) 2)	3 Months
	Gas-actuated Tools (GX)	2 Years	1) 2)	3 Months
	Powder-actuated Tools (DX)	2 Years	1) 4)	3 Months
BU Measuring Systems	Distance Measuring Tools (PD)	2 Years	1)	3 Months
	Multi-Line Tools (PM)	2 Years	1)	3 Months
	Rotating Laser Tools (PR)	2 Years	1)	3 Months
	Optical Tools (PO)	2 Years	1)	3 Months
	Scanning Tools (PS)	2 Years	1)	3 Months
BU Power Tools & Accessories	Breakers	2 Years	1) 2)	3 Months
	Comhiammers	2 Years	1) 2)	3 Months
	Rotary Hammer	2 Years	1) 2)	3 Months
	Cordless Grinders	2 Years	1) 2)	3 Months
	Cordless Tools (SF, SI tools)	2 Years	1) 2) 6)	3 Months
	Universal Drill Tool (UD 30)	2 Years	1) 2)	3 Months
	Universal Drill Tool (UD 4)	No warranty	Self-repair	No warranty
	Batteries	2 Years	1) 6)	1 Month
	Chargers	2 Years	1) 6)	1 Month
	Sawing Tools	2 Years	1) 2)	3 Months
	Corded Grinders (AG 230)	1 Year	1) 2)	1 Month
	Corded Grinders (AG 125)	6 Months	1) 2)	1 Month
	Corded Grinders (AG)	6 Months 7)	1) 2)	No warranty
BU Screw Fastening	Screw fastening tools (SBT)	2 Years	1) 2)	No warranty
	Screw fastening tools (SD)	2 Years	1) 2)	3 Months
	Screw fastening tools (ST)	2 Years	1) 2)	3 Months
BU Anchor	Cordless Dispenser Tool (HDE)	2 Years	1) 5)	No warranty
	Manual Dispenser Tool (HDM)	No warranty		No warranty
BU Fire Protection	Dispenser Gun	No warranty		No warranty

- 1) Basic No cost exclusion (Next slide)
  - 2) Removable accessories (cover hoods / steel-chuck / side handle / depth gauge etc.)
  - 3) Accessories (Hood, Pulley, Rails, Stand etc.)
  - 4) Pistons, Buffers, Removable magazines (if any)
  - 5) No direct contact with the chemical
  - 6) SF 2-A, B 12/2.6, C 4/12 were 1 Year No cost up to Dec 2020
  - 7) Conditional warranty covering Motor only
- Note: All Measuring system tools are covered with 'Service Certificate' during the No cost period

# WHAT ARE THE BASIC HILTI NO COST EXCLUSIONS?

- A** Cracked or broken case
- B** Proof of unprofessional repair
- C** Use of inappropriate accessories (only if accessory attached to tool)
- D** Tool in contact with inappropriate substances rendering it inoperable (Water, concrete etc.)
- E** Proof of unstable power supply leading to repeated cases of motor burn-out

Note: These cases are not limited, and the final decision of exclusion in any other cases remains with Hilti Kuwait

